



To all our valued customers we aim to continue to keep your treatment experience as normal as possible however to keep everyone safe we have implemented the following measures and procedures. We are following guidance from the government and beauty authorities. Please read carefully so you know what to expect when you come to your appointment.

- Only prebooked appointments are allowed with no walk ins.
- Please only come to your appointment if you are well and if you or anyone in your household is displaying any of the following symptoms please cancel and rearrange your appointment even if these symptoms are mild.
 - ** onset of a new continuous cough
 - ** a high temperature
 - ** a loss of , or change in taste or smell.
- Please come alone to your appointment and arrive on time as the waiting area will not be in use.
- We have limited the number of people in the salon at any time. As a client you will only come into contact with your therapist whilst at the salon. There will be staggered appointment times.
- Please wait at the doorway to be invited into the salon by your therapist.
- You will be required to wear a face mask you may wear your own or we do have masks for £1 that you may purchase.
- On entering we will ask you to use the hand sanitizer on the wall.
- Your therapist will greet you in a face mask, visor and disposable gloves and gown.
- Your therapist will take your temperature if it is 37.8C or greater , you will be asked to rearrange your appointment ,we will verbally ask you if you have any symptoms of covid 19.
- We will ensure we have your correct contact details so you can be traced if someone tests positive for Covid 19.
- We are no longer able to offer refreshments but you are able to bring your own drink
- Please keep your belongings to a minimum.
- Protective screens will be used in nail treatments and on the reception desk.
- Hand sanitizer is available in every room for you to use.
- We ask that you only use our toilet in an emergency.
- We have enhanced and increased our cleaning regime throughout the day. Time is allowed between each client to thoroughly cleanse the room,change disposable items and disinfect all hard surfaces. We are now using disposable biodegradable towels where necessary. There is also a thorough disinfection of the salon at the end of each day. All utensils will continue to be cleaned in BARBICIDE which is approved for efficacy against Human Coronavirus including Covid 19.
- Ventilation into the building will be optimised with fresh air flow.
- Card and cash payments will be accepted.

The health, safety and well being of our clients and staff is our main priority and we look forward to seeing you all again. If anyone has any concerns or requires further information please do not hesitate to contact us.